



Successful Solutions. Delivered.

Delivering Cloud Computing

On Your Terms

Software Plus-Services

On-Premises vs. In The Cloud

Who Takes Ownership under Typical Deployment

Typical Infrastructure Responsibilities	In-House/On-Premise	DIY Public Cloud	Managed Private or Public Cloud
Dynamics Data Migration & Upgrade	Client/Dynamics Partner	Client/Dynamics Partner	Client/Dynamics Partner
Dynamics Service Packs	Client/Dynamics Partner	Client/Dynamics Partner	Client/Dynamics Partner
Dynamics ISV Setup & Configuration	Client/Dynamics Partner	Client/Dynamics Partner	Client/Dynamics Partner
Optimize Infrastructure for Dynamics	Managed by Client	Managed by Client	Managed by Cloud Service Provider
Database Management & Tuning	Managed by Client	Managed by Client	Managed by Cloud Service Provider
Proactive Collaboration with Dynamics Partner	Managed by Client	Managed by Client	Managed by Cloud Service Provider
Disaster Recovery Built Around Dynamics	Managed by Client	Managed by Client	Managed by Cloud Service Provider
Server Operating System Patches	Managed by Client	Managed by Client	Managed by Cloud Service Provider
Infrastructure Planning & Management	Managed by Client	Managed by Client	Managed by Cloud Service Provider
Security Planning & VPN Configuration	Managed by Client	Managed by Client	Managed by Cloud Service Provider
Managing Server & Infrastructure Usage Costs	Managed by Client	Managed by Client	Managed by Cloud Service Provider
Scalable Server Infrastructure	Managed by Client	Cloud Service Provider	Managed by Cloud Service Provider
Broadband Redundancy at DataCenter(s)	Managed by Client	Cloud Service Provider	Managed by Cloud Service Provider
Geographic Redundancy	Managed by Client	Cloud Service Provider	Managed by Cloud Service Provider
Electrical Power Redundancy	Managed by Client	Cloud Service Provider	Managed by Cloud Service Provider

Green Box: The client working with their Dynamics Partner handles this task in a similar way to an on-premise Dynamics Deployment

Yellow Box: Cloud Service Providers (CSP's) take primary responsibility for this section and may include details in their SLA.

Grey Box: Client is primarily responsible for this decision or task.

